



FOR IMMEDIATE RELEASE

## **EXTERIOR SOURCE OF VIRGINIA, RECOGNIZED AMONG THE TOP CUSTOMER SERVICE LEADERS IN THE RESIDENTIAL CONSTRUCTION INDUSTRY**

### **GuildQuality's 2019 Guildmaster Award Honors Exterior Source**

**Richmond, Virginia, April 8, 2019** - Exterior Source, with offices in Richmond and Chesapeake, Virginia, received a 2019 Guildmaster Award from GuildQuality for demonstrating exceptional customer service within the residential construction industry.

Since 2005, [GuildQuality](#), an Atlanta-based third-party customer satisfaction software surveying company, has powered the Guildmaster Award to recognize and celebrate home building, remodeling, and contracting professionals demonstrating the highest level of customer service within the U.S. and Canada.

Out of 700+ eligible applicants, Exterior Source is one of 300+ [businesses within the residential construction industry](#) recognized by GuildQuality for consistently delivering superior customer care.

In determining which businesses received the 2019 Guildmaster Award, GuildQuality reviewed thousands of survey responses submitted by customers of Guildmaster candidates, and considered two primary metrics for each candidate: the percentage of customers stating they would recommend the business to friend and the percentage of customers who responded.

Exterior Source achieved a recommendation rate of 90% or above from their customers surveyed by GuildQuality.

*"We are honored to be one of 300+ residential construction companies recognized by GuildQuality", said Ron Renfrow, owner of Exterior Source. "Our entire team, from the call center to sales to our installers, work hard to provide excellent customer service, because we know our success depends on making our customers happy. We're very appreciative of all the positive recommendations from our customers."*

For more on the 2019 Guildmaster Award and qualifications, visit [www.guildquality.com/guildmaster/](http://www.guildquality.com/guildmaster/).

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### **About Exterior Source**

Creating beautiful exteriors for more than 26 years, Exterior Source specializes in gutters, siding, roofing, windows, doors, decks, sunrooms and pavers. Established in 1993, with offices in Richmond and Tidewater, Exterior Source is the exclusive home of LeafGuard gutters, a GAF Master Elite Roofer & a CertainTeed 5-Star Contractor. Exterior Source is ranked #133 on the *Qualified Remodeler* "Top 500" list of remodelers in the U.S. For more information, visit [www.ExteriorSourceVA.com](http://www.ExteriorSourceVA.com)  
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## **About GuildQuality**

Over 2,500 residential construction professionals rely on GuildQuality's customer satisfaction surveying software to help them deliver exceptional customer service and get the recognition they deserve for their commitment to quality. Join GuildQuality's community of quality today and see your company through your customers' eyes. For more information about GuildQuality, visit [www.guildquality.com](http://www.guildquality.com).